



## Mac & Cool - FAQ

**Q: Is the cracking sound I hear when hot food is placed in my dish something to worry about?**

**A:** Not a problem! The cracking sound is just the ice in the reservoir doing its best to cool your food. Do not be alarmed. The dish is designed to absorb this rush of heat from the food without any harm to the dish.

**Q: Can I use the dish for two servings in a row?**

**A:** The dish is designed to cool one serving VERY quickly. A second serving will take longer to cool because the ice inside will be mostly melted.

**Q: I thought my dish would cool more quickly. Is there something I can do to speed it up?**

**A:** The food will cool more quickly if the food is spread out in the dish so that more of the food is in contact with the ice inside. Also, the dish is designed to cool one child's portion at a time. Try cooling smaller portions, or be sure the dish has enough (1 Cup) water in the reservoir.

**Q: Should I remove the cap for dishwashing?**

**A:** It is best to remove the cap and the water in the reservoir for dishwashing.